

# EMERALD EXPRESS SERVICES

## Our Services

- Sea freights: for export FCL & LCL Shipments
- Sea Freights: for Import FCL & LCL Shipments
- Air Freight: Export & Import
- Custom Clearance: Seaport, Airport & Boarder Clearance
- Inland Transportations: FCL, LCL, palletized, and small quantity air shipments
- Cross boarder Transport: Arranging the Transportation to all GCC countries and neighboring countries.
- Project cargo: Providing Special equipments, Low bed trucks, over size and over length trucks, cranes and all other special equipments.
- Warehousing & Consolidation

EMERALD EXPRESS provides freight forwarding by air and sea, customs brokerage for both import and export shipments, door to door delivery, consolidation, trucking & delivery services and project cargo handling

Freight forwarding service provides cargo from the port of origin to the port of final destination. Our company provides full package of transport network service covering the entire member countries of the World Trade Organization.

Customs Brokerage service provides custom clearance and release of the consignee's shipment plus delivery, as may be specified by the customer.

Door to door service takes care of shipment from the port of origin delivered right at the doorstep of the consignee or his warehouse.

Containerized and loose cargo shipments are being delivered to the consignee or his warehouse for imports, while exports cargo are picked up from the shipper's warehouse and are brought to the port or to the carrier's container yard.

Delicate and fragile shipments are safely packed in crates to make sure that they reach the destination in their original state and form.

Project cargo shipments are handled with efficiency and care. Logistics are correctly planned, thereby ensuring efficiency at minimum cost.

EMERALD EXPRESS is your Saudi Arabia's agent offering complete Import and Export customs clearance services at all major air and sea ports in the Kingdom.

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With over years of operation & Handling expertise, we combine extensive customs clearing and forwarding experience with the latest in information technology. We adhere to strict customs compliance and quality policy for all our operations; thereby eliminating delays and providing reliable service to our customers worldwide.

We are hands-on with the latest in customs compliances, regulations and procedures and offer clearance of import and export consignments by sea, air and road.

## Ocean Freight

With no restrictions in the size and weight of the goods, we provide a full array of ocean freight forwarding services right from door to door pick up, advance tracking technology and managing shipping documents.

Being an efficient international ocean freight forwarder, we provide comprehensive services to almost all seaport locations.

Our experienced associates are trained to guide you through the complexities of international shipping. We offer tailored programs to meet our clients' full container load (FCL) and less than container load (LCL) requirements and transportation cost objectives.

Our services include flexible sailing schedules, shipment tracking, purchase order management and space protection during periods of high demand. By contracting with multiple carriers, EMERALD EXPRESS . can provide the solution to any shipping requirement and serve as a single-source logistics window for all products moving through your supply chain.

### **Our Customized Services includes:-**

- Consolidation of Cargo.
- Full-container-load (FCL) Consolidation
- Less-than-container-load (LCL) Consolidation
- Multimodal Transportation by Sea/Air/Road
- Worldwide Consolidation Service
- Dry or liquid bulk shipments
- Refrigerated Services for perishable products
- Freight Insurance and packing options
- Full documentation Service
- Cargo Tracking System
- Domestic and International Freight Forwarding
- Customs Clearance.
- Door to Door Service
- Warehousing

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Besides these, with a large volume of international ocean freight forwarding services we offer the best possible rates to our clients.

We also have an experience customer service team which helps in solving the queries of the clients regarding entry, delivery, tracking and billing details of the shipment. In the entire process, our professionals stay in touch with the clients and see to it that their shipments are delivered to the carrier and do reach their desired destination in time.

## Airfreight

With years of experience in the freight industry, Emerald Express known for offering reliable and efficient air freight forwarding service throughout the world

With excellent network operators who are available 24 hours a day and seven days a week, we promise timely and cost effective delivery of goods to the desired destinations.

Emerald Express global airline partnership to offer lowest price, transit time, fixed allocations and lift capacity of carriers in each major trade lane and their ability to efficiency to our client's supply chain management.

### **Some of the salient features are:-**

- Worldwide consolidation services
- Cargo pickup / collection from consignee
- Export clearance at the country of origin
- Import clearance of the cargo at the Airport of destination
- Export packing in house
- Documentation specialists
- Track and trace system
- Safe handling of General cargo / perishable cargo
- Door to door express products

## Custom Clearing

For Custom clearance and release of incoming shipments, we commit (2 ) day lead-time for shipments by air or case to case basis. While (3) to (4) days lead time for sea freight shipments. Both lead time commits commence upon submission of original and complete documents by the consignee.

Our offices are strategically located to service our clients better. Our main office is situated near Dammam seaport and the Bureau of Customs 20 minutes away from Dammam airport. Therefore, we have immediate access to port authorities, and other government offices, as well as non-government entities essential to the processing, releasing clearance as well as delivery of goods.

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## Transportation

EMERALD EXPRESS strives to minimize costs, improve transport efficiencies, overcome trade, technical and paper barriers and apply improving technologies to ensure completion of projects requirements in the allotted time.

- Transportation of general cargo.
- Transportation of heavy and over dimensional consignment.
- Arranging all clearance from Road transportation Authority / traffic police / Boarder clearance etc.
- Feasibility study for the port and road for transportation of heavy and over dimensional cargo.
- Multi-modal transportation of very heavy consignment by hydraulic axle trailers.
- Civil engineering and structural engineering
- Design and fabrication of special structure
- Unloading of cargo at site
- Placement of foundation/erection of heavy and over dimensional consignment

## Warehousing & Distribution:-

In our endeavor to offer end-to-end business solutions, and peace of mind, we extend inventory warehousing and distribution service to all our clients, importers and exporters. These services recognize your warehousing and transportation requirements and enhance coordination.

Our sophisticated inventory warehousing systems provide standard and customer-specific stock and MIS reports. Our dedicated IT systems allow us to deliver information on a regular or ad hoc or basis, via all communication media.

We Offers the Following Inventory Warehousing and Distribution Services

- Container storage
- Pallet storage (racked and block stacking)
- Palletizing
- Stretch wrapping
- Shrink wrapping
- Fumigation
- Inventory reporting and MIS
- Order picking
- Storage pending delivery (long and short term)
- Labeling
- Pallet control
- Surveyor's reports
- Full range of specialist materials handling equipment